

Questions to Prof Trevor Purt, Chief Executive of Betsi Cadwaladr University Health Board for the Services Scrutiny Committee on 2 October 2014.

A PERFORMANCE

1 Coun Stephen Churchman

Why does the Health Board place out patients on waiting lists for waiting lists? That is to say, why do patients receive a letter asking them to phone in so many weeks time to book an appointment?

2 Is a three hour wait for triage acceptable? (Bearing in mind that triage is intended to sort the wounded from the dying.)

3 Coun Liz Saville Roberts

There are concerns regarding the service provided to patients in emergency cases by the Ambulance Service in Gwynedd, and in particular in rural areas, and in the evenings when the Air Ambulance is not able to operate. The number of emergency calls are increasing (667 in July 2014; 662 in July 2012) where the percentage of incidents when the Service arrives within 8 minutes is deteriorating (56.7% July 2014; 59.4% July 2012).

In consideration that the quality of Service to the patient is the priority, how can the Health Board and the Ambulance Service work together to improve the speed and quality of the emergency Service?

4 Coun Alwyn Gruffydd

Why was a patient advised that the best way for him to receive treatment was to remain in hospital for a few extra days as the waiting time for his treatment once he went home would be considerably longer.

B LANGUAGE

5 Coun Alwyn Gruffydd

How does the Health Board operate it's language policy in real situations where patients have a need to speak Welsh?

C PARTNERSHIP

6 Coun Beth Lawton

How will you win back the confidence of the people of Gwynedd?

7 What is your vision for small hospitals?

8 Coun Mandy Williams-Davies

With developments in the health field enabling us to live longer, the demand for care on several levels is on the increase and the relationship between Councils, Health Boards and Government are necessary. Who in your opinion should lead and coordinate this relationship to provide the best care?

- 9 Bethan Russell Williams (Chief Officer Mantell Gwynedd)  
Given the increasing importance which is placed on preventative actions, does the Health Board have any intention of investing in the preventative agenda in the future?
- 10 How does the Health Board see Third Sector involvement in the delivery of health Services in north Wales in future years?
- 11 The main concern of Third Sector organisations currently working with the Health Board is the lack of any longer term Security in terms of funding. Does the Health Board have any proposals to provide longer term Security to the Third Sector which will enable proper longer term planning of Services?

CH RECRUITMENT

- 12 Coun Eryl Jones-Williams  
The lack of doctors in rural areas is a serious situation in some areas (in particular Abersoch, Blaenau Ffestiniog, Barmouth and Dolgellau at present). This could have a negative effect on care in the community and the changes that are being put in place by Gwynedd Social Services and the Health Board.
- In your opinion, what is the effect of lack of doctors on the service?
  - How will you deal with this?
- 13 Coun Alun Mummery (Anglesey County Council)  
What steps is the Board taking to recruit doctors and nurses to work in north Wales, and is enough being done to recruit local young people into the medical profession?
- 14 Is the current Recruitment Process keeping pace with filling future and current vacancies in both nursing and doctor posts?